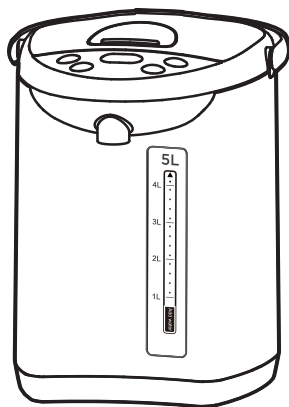




ELECTRIC HOT WATER DISPENSER

User Manual



Explore more at www.rosewill.com

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IMPORTANT SAFEGUARDS

Important

Before using this product, please read and understand this instruction manual carefully, and keep it in a safe place; this product is only for use in homes or similar places.

Danger

Do not immerse the base in water or any other liquid, and do not rinse under the tap.

Warnings

- Before connecting the product to the power supply, please check whether the voltage marked on the product is consistent with the local power supply voltage, and all components are installed correctly.
- Do not allow children or persons with intellectual disabilities to use this product unattended.
- This product should be used on a flat surface, do not using on an inclined surface.
- When going out or not in use for a long time, please be sure to unplug the power plug from the socket.
- After the first power-on, there is a smell, please continue to use it if it is not abnormal.
- Do not operate or plug in or out the power plug with wet hands to prevent electric shock.
- Do not use this product if the power cord, plug or other accessories are damaged.
- If the power cord is damaged, in order to avoid danger, it must be replaced by professionals from the manufacturer, its maintenance department or similar departments.

Warnings

- Please do not use accessories or components made by other manufacturers or other manufacturers that are not recommended.
- It is forbidden to modify or lengthen the power cord of this product in any way.
- It is forbidden to use this product outdoors, or to use this product for other purposes.
- All accessories are only suitable for the use of this product, it is forbidden to be used for other purposes or on other similar products to avoid danger.
- It is forbidden to yank the power cord of the product or tie the power cord to an object at a favorable angle.
- Non-professionals are not allowed to disassemble any internal components to avoid danger.
- It is forbidden to move this product when it is plugged in. You can turn it off when necessary, unplug the power plug, and move it to a suitable location.
- If you have any questions, please contact the relevant service center or dealer for help.
- Before cleaning the product, you must first unplug the power plug and let it cool down.
- Do not touch hot surfaces, use the handle. Be aware of steam being emitted from spout or lid especially during refilling. Do not remove lid during boiling cycle.
- Do not use the kettle to heat anything other than water. Do not fill above the "max" indication. Do not operate kettle if water is below minimum.
- If the kettle is overfilled, boiling water may be ejected.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved.
- Cleaning and user maintenance shall not be made by

Warnings

children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.

- Do not remove the lid while the water is boiling.
- Position the lid so that steam is directed away from the handle.
- Be careful to avoid spilling water on the connector.
- Incorrect use of the appliance may cause serious burns. Therefore, caution must be exercised.
- Do not attempt to access the hot water dispenser's container. The heating element surface retains residual heat after use.
- This appliance may be used by persons with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, provided they have been given supervision or instruction concerning the safe use of the appliance and understand the potential hazards.
- Children must not play with the appliance.

PRODUCT DESCRIPTION

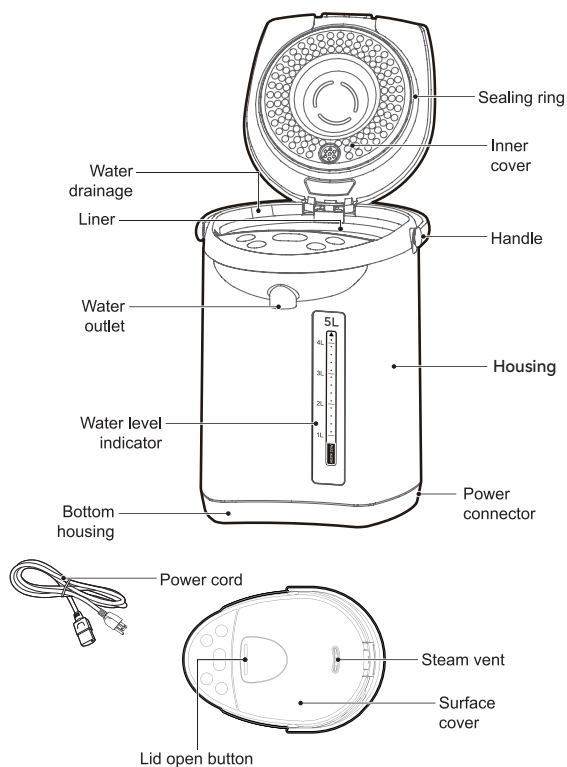
Direction of use: The Rosewill Electric Hot Water Dispenser is an appliance that boils water and keeps it warm. Unlike an electric kettle, its main feature is keeping water warm at various temperatures, so hot water is at the ready whenever you want a cup of tea, instant food, or even for culinary uses.

Specification

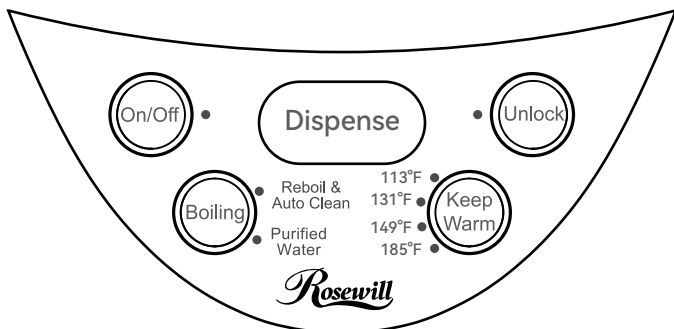
Model	RHAP-16001, RHAP-25002
Voltage	120V ~60Hz
Rated Power	750W

Volume	5L (5.3 QT)
Dimensions	L x W x H: 8.8 x 12.2 x 11.9 inch
Weight	4.6 lb

Product Overview



Control Panel Operation



- Reboil & Auto Clean

1. In standby mode, press the “Boiling” button to select the “Reboil” function (the “Keep Warm” function is enabled by default). The “On/Off” button indicator will remain steadily lit. The “Reboil” and “Keep Warm” indicators will flash for 5 seconds. After this period, the “Reboil” indicator will stay lit continuously, while the “Keep Warm” indicator continues flashing. The kettle will begin operating at this point. After startup, press the “Boiling” button again to toggle between the “Reboil” and “Purified Water” functions.
2. Once boiling has started, press the “Keep Warm” button to select your desired keep-warm temperature.
3. After the water has boiled and the kettle switches to “Keep Warm” mode, the “Keep Warm” indicator will change from flashing to a steady light once the water temperature drops to the preset value.



- Purified Water

1. In standby mode, press the “Boiling” button to select the “Purified Water” function (the “Keep Warm” function is enabled by default). The “On/Off” button indicator will remain steadily lit. The “Purified Water” and “Keep Warm” indicators will flash for 5 seconds. After this period, the “Purified Water” indicator will stay lit continuously, while the “Keep Warm” indicator continues flashing. At this point, the kettle will begin operation. After starting, press the “Boiling” button again to toggle between the “Purified Water” and “Reboil” functions.
2. After the water begins boiling, press the “Keep Warm” button to select the desired keep-warm temperature.
3. Once the water has boiled and the kettle switches to “Keep Warm” mode, the “Keep Warm” indicator will change from flashing to a steady light when the water temperature drops to the preset value.



1. In standby mode, press the "Keep Warm" button to select the desired temperature, then activate the "Purified Water" function to begin boiling. (Note: Only a single press of the "Keep Warm" button is valid in standby mode.) The "Purified Water" indicator and the selected "Keep Warm" temperature indicator will flash for 5 seconds. After this period, the kettle will start operating. The "Purified Water" indicator will remain steadily lit, and the "Keep Warm" indicator will continue flashing. Once the water reaches the preset temperature, the "Keep Warm" indicator will stop flashing and remain constantly lit.
2. Available keep-warm temperature settings: 113°F, 131°F, 149°F, and 185°F.



1. In the locked state, the function indicators are off. Press the corresponding button to turn its indicator on steadily, and the kettle will enter the unlocked state. If no operation is performed within 10 seconds after the unlock indicator lights up, it will turn off and the kettle will return to the locked state.
2. In the unlocked state, the function indicators remain on. Press the corresponding button to lock the function; its indicator will turn off.



1. In the unlocked state, press and hold the "Dispense" button to dispense water.
2. While locked, press and hold the "Dispense" button. The corresponding function indicator will flash for 5 seconds to prompt the user to unlock.

HOW TO USE

● Reminder

Before first use or after extended storage, add 2–3 L (2–3 QT) of water to the inner liner and bring it to a boil once or twice to clean the liner. Do not drink the water used in this process.

This product is suitable for use at altitudes up to 3,000 meters above sea level.

Take care not to wet the exterior of the kettle when filling.

The "Keep Warm" function can be activated either during or after boiling.

The "Keep Warm" indicator light will flash when the water has not yet reached the preset keep-warm temperature. Press the "Keep Warm" button to cycle through the available temperature settings.

To unlock the kettle, press and hold the "Press for Water" button. The "Unlock" indicator will flash as a reminder.

Dry Burn Protection: If the water level is below the minimum mark or if the kettle is empty while powered on, the dry burn protection feature will activate. Regularly check the water level and refill promptly when necessary.

Altitude Adaptation Program: If water fails to boil or other issues occur, reset the unit to factory settings to recalibrate the local boiling point. To do this, press and hold both the "On/Off" and "Boiling" buttons simultaneously while powering on. The "Reboil" and "Purified Water" indicators will light up briefly and then turn off, confirming that altitude adaptation is complete.

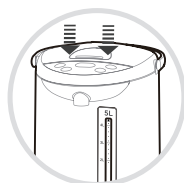
Water Dispensing: Do not attempt to dispense water by unplugging the power cord, or when the kettle is shut down or in standby mode. To dispense water, first press the "Unlock" button, then press and hold the "Dispense" button.

Boiling -Keep Warm

- ① Using a water container, add between 1L and 5L of water to the kettle. Ensure that the water level does not exceed the maximum fill line.



- ② Close the top cover.



- ③ Once the power supply is turned on, all indicator lights will illuminate and the buzzer will sound for an extended tone. After one second, all button indicators except the “On/Off” button will turn off. The “On/Off” button indicator will flash, indicating that the kettle is in standby mode. If no operation is performed within 30 seconds, the kettle will enter the “Shut Down” state. Press the “On/Off” button again to return to standby mode.



- ④ Press the “Boiling” button to select the “Reboil” function (the “Keep Warm” function is enabled by default). The “On/Off” button indicator will stay lit continuously. The “Reboil” and “Keep Warm” indicators will flash for 5 seconds. After this period, the “Reboil” indicator will remain steadily lit, while the “Keep Warm” indicator continues flashing. The kettle will begin operating at this point. After startup, press the “Boiling” button again to toggle between the “Reboil” and “Purified Water” functions.



- ⑤ Press the “Keep Warm” button to cycle through the available temperature settings: 113°F, 131°F, 149°F, and 185°F. The corresponding indicator will flash for the selected temperature. After boiling, the kettle will cool until it reaches the preset “Keep Warm” temperature, at which point the indicator will stay steadily lit.



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- ⑥ Press the “Unlock” button. The unlock indicator will light up continuously.



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- ⑦ Place a water container under the water outlet. Press and hold the “Dispense” button to release water; release the button to stop.



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- ⑧ To turn off all programs, press the “On/Off” button. Note that the water dispensing function remains available even when the kettle is powered off.



Keep Warm

- ① Using a water container, add between 1L and 5L of water into the kettle. Do not exceed the maximum water level mark.



- ② Close the top cover.



- ③ Turn on the power supply. All indicator lights will illuminate and the buzzer will sound a long tone. After one second, all button indicators except the “On/Off” button will turn off. The “On/Off” button indicator will flash, indicating the kettle is in standby mode. If no operation is performed within 30 seconds, the kettle will enter the “Shut Down” state. Press the “On/Off” button again to return to standby mode.



- ④ Press the “Keep Warm” button to select the desired temperature, then activate the “Purified Water” function to begin boiling. The “Purified Water” indicator and the selected “Keep Warm” temperature indicator will flash for 5 seconds. After this, the kettle will start operating: the “Purified Water” indicator will remain steadily lit, while the “Keep Warm” indicator continues flashing. Once the water reaches the preset temperature, the “Keep Warm” indicator will stop flashing and stay constantly lit.



Reminder

When using the “Keep Warm” function, the water will not reach a full boil. Heating will stop automatically once the preset “Keep Warm” temperature is reached.

Security lock

- ① When the kettle is powered on, the safety lock function is activated, and the “Dispense” function is disabled.

- ② Press the “Unlock” button to activate the water dispensing function. The unlock indicator will light up, indicating that it is now safe to dispense water.

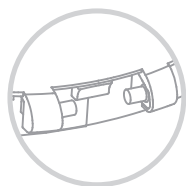


Disassembly of kettle lid

- ① To remove the lid, open it to an angle of 20–30 degrees relative to the horizontal. Hold the kettle body with one hand and gently pull the lid with the other to detach it.



- ② To install the lid, align the hinge shaft with the corresponding clamp on the kettle body. Insert the lid at a 20–30 degree angle relative to the horizontal. When a click is heard, the lid is securely in place.



Care and cleaning

● Reminder

Before cleaning, ensure that the power plug is disconnected and the kettle has cooled down completely.

To extend the product's lifespan, regularly remove mineral deposits (scale) from inside the kettle. You may use a cleaning agent such as vinegar or citric acid. A slight odor may remain after cleaning—this can be eliminated by filling the kettle with cold water, boiling it one or two times, and then discarding the water.

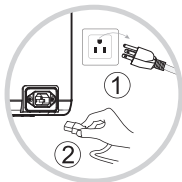
Do not rinse the exterior of the kettle with water. Avoid using steel wool, harsh chemicals, or abrasive powders to clean the outer surface.

Use a damp sponge to wipe the interior liner. Do not use powdered detergent, wire brushes, or nylon brushes.

Do not clean the kettle in a dishwasher or dryer, as this may cause deformation or damage.

Daily maintenance

- ① Unplug the power cord.



- ② Empty any remaining water from the kettle and dry the interior thoroughly with a soft towel.



- ③ Wipe the exterior with a damp cloth and store the kettle in a dry place ready for future use.

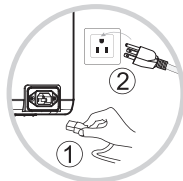


De-scaling

- 1 Pour the de-scaling detergent (100 grams per application) into the kettle. Add cold water up to the maximum fill line and stir well. Then, turn on the power supply.



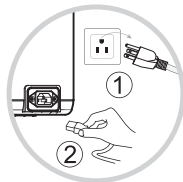
-
- 2 Turn on the power.



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- 3 If scale deposits are not fully removed, repeat the process by heating the water again.



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- 4 Unplug the power cord.



- 5 Allow the kettle to cool completely. Open the lid, drain all water, and wipe the interior dry with a soft towel.



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- 6 Wipe the exterior with a damp cloth. The kettle is now ready for future use.



Daily Maintenance

After each use, maintain the kettle's cleanliness. For long-term storage, unplug the unit from the power outlet and ensure it is protected against moisture, dust, and pests.

COMMON PROBLEM ANALYSIS

Problem	Cause	Solution
No power	Loose power connection	Check the power connections at both the unit and the wall outlet
Cannot switch to boil/re-boil	Water level is too low	Add water and wait for 5 minutes
Water does not dispense smoothly when the button is pressed	The unit just finished boiling and air bubbles are trapped inside	Open and close the lid to release the air
	Interior is dirty or the filter is clogged.	Clean the interior and the filter
Water leaks from the unit	Water has been added above the FULL line	Do not fill beyond the FULL water line
White residues in water	Mineral deposits (this is not a defect)	Clean the inner pot with Citric Acid
Unusually loud boiling noise	Interior is dirty or the filter is clogged	Clean the inner pot with Citric Acid

Error type	Error code	Solution
Sensor Short Circuit	"Reboil & Auto Clean", "Purified Water", and "113°F" lights are flashing; all other LEDs are off	Turn off the unit, wait for 1 minute, then reconnect power, or contact customer service
Sensor Open Circuit	"Reboil & Auto Clean", "Purified Water", and "131°F" lights are flashing; all other LEDs are off	
Zero Cross Protection	"Reboil & Auto Clean", "Purified Water", and "149°F" lights are flashing; all other LEDs are off	
Sensor Abnormal	"Reboil & Auto Clean", "Purified Water", and "185°F" lights are flashing; all other LEDs are off	
Overheat Protection	"Reboil & Auto Clean", "Purified Water", "113°F", and "185°F" lights are flashing; all other LEDs are off	Turn off the unit, wait for 1 hour, then reconnect power, or contact customer service

WARRANTY

Register One (1) Year Limited Warranty

This One (1) Year Limited Warranty applies to purchases made from authorized retailers of Rosewill Inc. ("Rosewill") by the original appliance owner and is not transferable. Please visit www.rosewill.com to register your new Rosewill appliance. Failure to register your product will not diminish your warranty rights. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address.

Warranty Service

To obtain warranty service, please contact our Consumer Care Department by email to techsupport@rosewill.com or call to 1-800-575-9885. We will try to contact you as soon as possible. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Rosewill is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.



Appliances need to be disposed of separately for scrap. Throwing them directly into the garbage is prohibited.



Technical Support Information

 techsupport@rosewill.com  1-800-575-9885  www.rosewill.com

Thank you for purchasing a quality Rosewill product.

Please register your product at www.rosewill.com for complete warranty information and support for your product.